

**CUSTOMER AND COMMUNITIES POLICY OVERVIEW
AND SCRUTINY COMMITTEE**

Thursday, 15th September, 2011

10.00 am

**Darent Room, Sessions House, County Hall,
Maidstone**





AGENDA

CUSTOMER AND COMMUNITIES POLICY OVERVIEW AND SCRUTINY COMMITTEE

Thursday, 15 September 2011 at 10.00 am Ask for: **Denise Fitch**
Darent Room, Sessions House, County Telephone: **(01622) 694269**
Hall, Maidstone

Tea/Coffee will be available 15 minutes before the meeting

Membership (12)

Conservative (11): Mrs E M Tweed (Chairman), Mr A R Chell (Vice-Chairman),
Mr R B Burgess, Mr H J Craske, Ms A Hohler, Mrs J P Law,
Mr J M Ozog, Mr R Tolputt, Mrs C J Waters Mr A T Willicombe

Liberal Democrat (1): Mr I S Chittenden

Labour (1) Mrs E Green

Webcasting Notice

Please note: this meeting may be filmed for live or subsequent broadcast via the Council's internet site – at the start of the meeting the Chairman will confirm if all or part of the meeting is being filmed.

By entering the meeting room you are consenting to being filmed and to the possible use of those images and sound recordings for webcasting and/or training purposes. If you do not wish to have your image captured then you should make the Clerk of the meeting aware.

UNRESTRICTED ITEMS

(During these items the meeting is likely to be open to the public)

Item No

A. COMMITTEE BUSINESS

- A1 Introduction/Webcasting
- A2 Substitutes
- A3 Declarations of Interests by Members in Items on the agenda
- A4 Minutes - 8 July 2011 (1 - 10)
- A5 Dates of Meetings 2011and 2012

The Committee is asked to note its meeting dates for the remainder of 2011 and for 2012.

Friday 11 November 2011
Friday, 20 January 2012
Wednesday, 21 March 2012
Wednesday, 4 July 2012
Wednesday, 19 September 2012
Wednesday, 14 November 2012

All meetings will start at 10.00 am at County Hall and may run into the afternoon if the weight of business dictates.

B. ITEMS FOR CONSIDERATION

- B1 Portfolio Holder and Corporate Directors update (11 - 12)
- B2 Youth Service Transformation (13 - 26)
- B3 Kent YOS Improvement Plan resulting from the HMIP CCI report (27 - 36)
- B4 Kent YOS Annual Operating Plan - 2011/12 (37 - 52)
- B5 Update on the New Structure for Engagement Managers (53 - 54)
- B6 Vision for Kent 2011-2021 consultation draft (55 - 130)
- B7 Kent Partners' Compact - Refresh (131 - 136)
- B8 Financial Monitoring - to follow
- B9 Customer & Communities Annual Complaints, Comments and Compliments Report 2010/11 (137 - 158)
- B10 Consultations (159 - 170)

C. SELECT COMMITTEE UPDATE

- C1 Select Committee - update (171 - 174)

EXEMPT ITEMS

(At the time of preparing the agenda there were no exempt items. During any such items which may arise the meeting is likely NOT to be open to the public)

Peter Sass
Head of Democratic Services
(01622) 694002

Wednesday, 7 September 2011

Please note that any background documents referred to in the accompanying papers maybe inspected by arrangement with the officer responsible for preparing the relevant report.